

# HEDS Fall 2020 COVID-19 Student Survey

We know that your experience at [Institution Name] will be different this fall because of COVID-19. We're sending this survey to check in and see how you're doing. We want to know how you feel about your classes and your experiences so far. We also want to know if there are things we can do to help you.

Your participation in this survey is completely voluntary. There are no penalties if you decide not to participate or if you choose to skip any questions. The survey is short and should take 5-10 minutes to complete.

A few people at [Institution Name] will be able to connect your name to your survey responses. We've done this because we want to be able to reach out to you in case you need help. Beyond this small number of people, no one else will be able to link your responses to your name or other information that might identify you.

We would appreciate hearing from you so we can get a better sense of how you're doing and ways that we can help. Thank you for your time.

All students will see the first two questions. Their answers to these two questions will determine which other sections of the survey they will see.

#### 1. What best describes where you are living this term?

- A. Living on campus
- B. Living off campus within commuting distance to campus
- C. Living off campus far enough away that I cannot commute to campus, but in the United States
- D. Living in another country

#### 2. What best describes how your classes are being taught this term?

- A. Entirely face-to-face
- B. Primarily face-to-face with occasional online interactions
- C. A roughly even blend of face-to-face and online interactions
- D. Mostly online with occasional face-to-face interactions
- E. Entirely online

Students who are living off campus  $\underline{AND}$  taking all or most of their classes online will see the following questions. [(Q1) B, C, OR D] AND [(Q2) D OR E]

### Please answer the following questions about the environment in which you are doing work for your classes.

	Yes	No
Do you have a quiet, private space where you can do work for your classes?		
Do you have to share a computer with other people?		
Does your computer have a camera and microphone that allow you to use video conferencing software?		
Do you have working versions of all the programs and applications you need for your courses on your computer?		
Does your computer have the capacity to run all the programs and applications you need for your courses without freezing up or running slowly?		
Do you have a reliable internet connection?		

On average, how many hours a day do you spend on your computer for your classes and course work?

Less than one
1-3
4-6
7-9
More than 9



Very nhappy	2	3	4	5 Very happy	
is the best thi	ing about not b	eing on campus t	his fall?		

Students who are living on campus  $\underline{OR}$  attending face-to-face classes while living off campus will see the following questions.  $[(Q1) \ A] \ OR \ [(Q1) \ B \ AND \ [(Q2) \ A, \ B, \ OR \ C]]$ 

Please indicate how difficult the following aspects of campus life are for you.

Trease indicate now difficult the following aspects of campus me are for you.								
	Very easy	Easy	Neutral	Difficult	Very difficult			
Wearing masks in classrooms (this item only shown to								
students who are taking face-to-face classes – (Q2) A, B,								
OR C)								
Wearing masks in public areas of campus (e.g., in								
hallways, offices, or the dining hall, while walking								
around outside)								
Wearing masks in living units on campus (this item only		П	П	П	П			
shown to students who are living on campus – (Q1) A)		Ш						
Making sure you have a clean mask to use every day								
Maintaining good personal hygiene (e.g., frequent								
handwashing, using hand sanitizer, keeping personal								
belongings and living spaces clean)								
Social distancing while on campus								
Following campus guest or visitor policies								
Monitoring your health daily								
Following campus requirements for COVID-19 testing								



Given COVID-19 and the changes required to keep everyone safe, how satisfied are you so far with the following components of your college experience this fall? If you have not experienced any of these components, please select "Not applicable."

"Not applicable."	İ		Neither					
	Very satisfied	Generally satisfied	satisfied nor dissatisfied	Generally dissatisfied	Very dissatisfied	Not applicable		
Your living arrangements on campus (this item only shown to students who are living on campus – (Q1) A)								
Locations to study and do your coursework								
Opportunities to participate in clubs and student organizations								
Opportunities to participate in campus events (guest speakers, performances, etc.)								
Access to services to improve your physical health (fitness facilities, health centers, etc.)								
Access to mental health services								
Dining hall and food services on campus								
Social life on campus								
On a scale of 1-5, where 5 is very happy, how happy are you to be on campus this term?								
1 2 Very unhappy	3	4	5 Very happy					
Given the changes [Institution Name] has made, how safe do you feel on campus in terms of COVID-19?  Uery safe  Pretty safe  A little unsafe  Very unsafe								
What is the best part of being on campus	this fall?							
101								
What is the most challenging part of being on campus this fall?								



All students will see the following questions (with a few exceptions noted).

Please indicate your level of agreement with the following statements about your classes this fall at [Institution Name].

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I feel comfortable with the software that I'm using for my courses. (this item only shown to students who are taking online classes – (Q2) C, D, OR E)					
My professors respond in a timely manner when I have questions or concerns.					
My professors provide clear answers when I have questions or concerns.					
I can keep track of my assignments and due dates for all my classes.					
I know what I need to do, and when I need to do it, for all of my classes.					
So far, I am satisfied with what I am learning in my classes.					
My online classes this fall are better than my classes last spring after [Institution Name] moved to online learning. (this item only shown to students who (a) are not first-years and (b) are taking online classes – (Q2) C, D, OR E)					

Students who are taking face-to-face courses will see the following questions. [(Q2) A, B, OR C]

Please rate your level of satisfaction with the following aspects of your face-to-face courses. If you have not experienced any of these, please select "Did not experience."

	Very satisfied	Generally satisfied	Neither satisfied nor dissatisfied	Generally dissatisfied	Very dissatisfied	Did not experience
Being able to hear my professors and other students when they speak in class						
Face-to-face class discussions						
Face-to-face collaborative group activities, assignments, or projects that occur during class						



Students who are taking online courses will see the following questions. [(Q2) C, D, OR E]

Please rate your level of satisfa	ction with the following instr	uctional methods in your	online courses. If you have not
experienced any of these, pleas	se select "Did not experience."	' (see endnote)	

	Very satisfied	Generally satisfied	Neither satisfied nor dissatisfied	Generally dissatisfied	Very dissatisfied	Did not experience
Using online discussion boards						
Taking quizzes and tests online						
Class discussions on Zoom or other conferencing software						
Live lectures delivered on Zoom or other conferencing software that you must view at a particular time				-		
Lectures recorded by your professor that you can view online at your convenience						
Viewing third-party videos online as assigned by your professor (e.g., TED Talks, Khan Academy, materials from textbook publishers)						
Online interactive simulations						
Virtual office hours						
Online collaborative group activities, assignments, or projects						
Virtual tutoring sessions						
Online library materials						

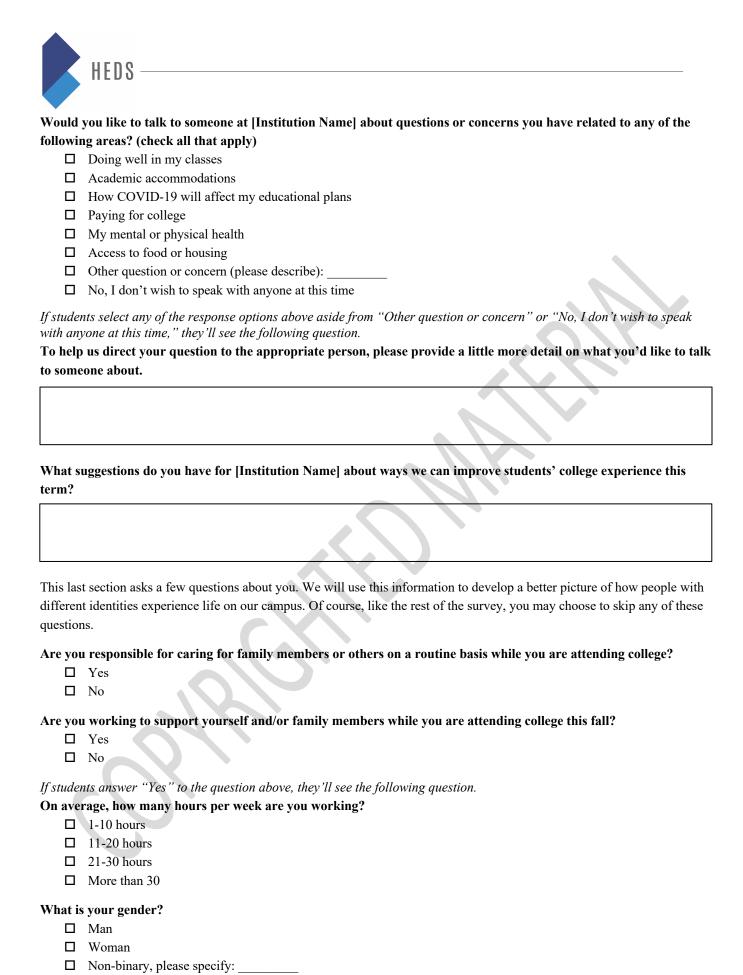
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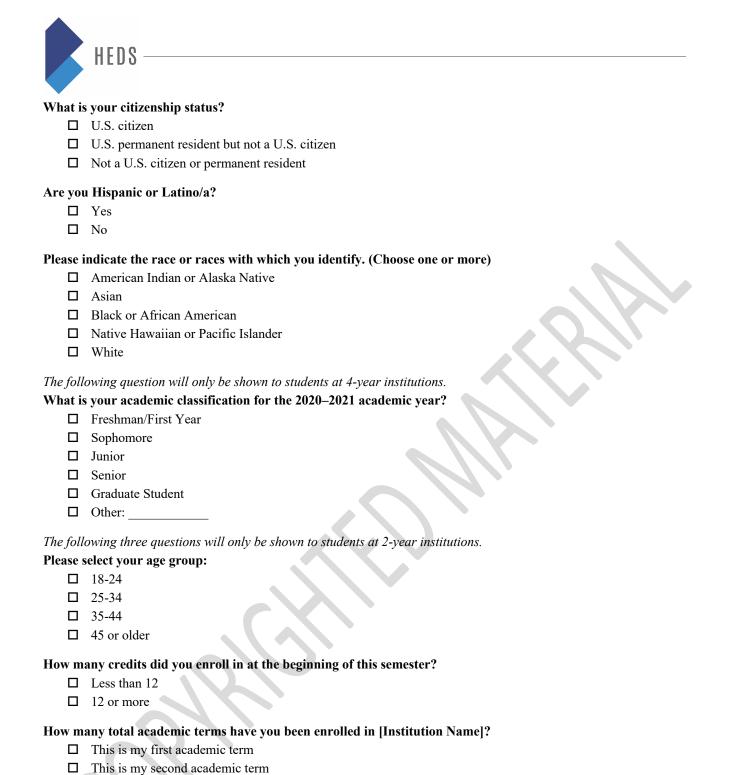
Please	indicate v	vour level	l of agreemen	t with the	following	statements about	IInstitution Nat	mel.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I receive <i>timely</i> communication from [Institution Name] about its ongoing response to COVID-19.					
I receive <i>clear</i> communication from [Institution Name] about its ongoing response to COVID-19.					
I know whom to contact if I have questions about how changes at [Institution Name] in response to COVID-19 will affect my educational plans.					

## How connected do you feel to [Institution Name]?

- ☐ Very strong connection
- ☐ Some connection
- ☐ Very little connection
- ☐ No connection





**Note:** We'd like to thank our colleagues at Boise State University for allowing us to use and adapt this question from their spring 2020 COVID-19 Student Survey.

☐ This is my third or fourth academic term☐ This is my fifth or sixth academic term

☐ I have been enrolled more than six academic terms